## **Hasmic Marouti**

My name is Hasmic Marouti and I am a graduate student of California State University of Northridge. I applied for an internship program with the City of Torrance in order to complete my degree requirements, but more so to have an opportunity to get a job with the City. It is important to say, the Human Resources scheduled internship project was beyond my expectation because it gave me an insight to be more familiar with the City of Torrance, the City Chamber, the managers, and the employees who have a great role in growth and development of the city.

The Human Resources arranged meetings every Monday morning were a good source of information to have an idea about the City of Torrance's mission, vision, and the strategic plans the managers execute and follow in order to direct the city toward success.

It was a great chance to work in Transit Department and be involved with Trapeze software functions and the systems problems. The Transit Department Operation Manager, the IT Department, and the Trapeze Software Customer Care have played great role in training me to be familiar with the system and the work environment. The provided training was a valuable source of information and experience for my future job; it helped me learn about my abilities and weaknesses and how to work with the system. It also helped me to be clear about the path to find a job in the future.

I chose the City of Torrance Internship intentionally, because it is a governmental agency where there are many job openings, and I hope my participation in an unpaid internship project would help me to find a job in the city easier.

I appreciate the City of Torrance Human Resources, Transit Department, the managers, and employees who have helped me to be more experienced and strong in this working environment.